English for Aircraft Maintenance Personnel

Having difficulties conversing or understanding documents while performing your task? Worry no more. The English for Aircraft Maintenance Personnel (EAMP) is the right choice for you to enhance your proficiency in English for routine and non-routine communication. This course enables you to develop your English proficiency and improve your communication skills amongst colleagues and superiors. This intensive course gives aircraft maintenance personnel effective practice of essential English language that is used frequently in base and line / ramp maintenance.

The intensive course includes the following skills:

- ***Speaking*** - describing maintenance procedures, making announcement reporting incidents, checking and clarifying information and etc
- ***Listening*** - comprehension of dialogues between engineers, technicians, pilots, engineers and etc
- ***Reading*** - comprehension of technical manuals, documentation, reports notices, emails and etc
- ***Writing*** - writing reports, emails, completing forms and checklists and etc

Duration : 30 – 120 hours

Target Group: Engineers and Technicians

Course Delivery

- ➤ Lecturers
- ➤ Role Play
- ➤ Pre and Post Test inclusive

Mayday Mayday Mayday...calling out Air Traffic Controllers. Is your ELPT approval expiring soon or do you wish to strengthen your proficiency in English? Here is what you are looking for. The English for ATCs course is designed to prepare you for the ELPT and to further boost your English competency to communicate in routine and non-routine situations.

The intensive course includes the following skills:

- ***Speaking***

  i. Introduction to standard phrases used by ATC'S and Pilots
  ii. Vocabulary enhancement,
  iii. Problem solving through role play
  iv. Pronunciation practise

- ***Listening***

  i. Comprehension of dialogues and between pilots and ATCs
  ii. Practise on listening to announcements.

Duration : 30 – 120 hours

Target Group: Engineers and Technicians

Course Delivery

- ➢ Lecturers
- ➢ Role Play
- ➢ Pre and Post Test inclusive

If you are planning to join the airlines as a Cabin Crew? Then this course is the right choice for you. All airlines require their cabin crew to have good competency in English to enable them to carry out their duties effectively and to ensure they provide a compassionate and welcoming name for the brand in a very competitive market. The course is designed to ensures that participants are confident conversing in English and can communicate in all possible circumstances. The intensive course is customized to fulfil participants' needs and to meet the job requirements.

The intensive course includes the following skills:

- ***Speaking and Listening***

  i. Practise various routine and non-routine communication
  ii. Improve your Pronunciation, Structure, fluency, comprehension and interaction
  iii. Enhance your vocabulary and abbreviation
  iv. Enhance your problem-solving skills through appropriate language functions

- ***Reading and Writing***

  i. Improving your reading skills for comprehending aircraft instructions and procedures
  ii. Hands on practise on basic writing skills for reporting, writing email, and letter of correspondence.

Duration : 30 – 120 hours

Target Group: Cabin Crew trainee

Course Delivery

- ➢ Lecturers
- ➢ Role Play
- ➢ Pre and Post Test inclusive

Need to upgrade yourself in the department? Thinking of giving a suggestion but having anxiety about your proficiency and communication skills? Come and join us in this interactive course where you get the chance to practice basic communication as well as improve your soft skills. This interactive course can help you to boost your confidence for career development.

The course covers the following aspects:

➢ Small Talk

➢ Engineering your Presentation

➢ Telephone Etiquettes

➢ Negotiation and Meeting Skill

➢ Writing Proprieties for Business and Basic Communication

Duration : 30 – 10 hours

Target Group: Any level

Course Delivery

➢ Knowledge Imparting
➢ Exercise and Practise
➢ Role Play
➢ Pre and Post Test inclusive

English for ELPT

Are you preparing for your licensing examination? You plan to sit for the ELPT but you are not sure of what the test is all about? Then worry no more. UniKL MIAT is where you will get all the information you need about the ELPT. The ELPT course is a comprehensive course that prepares candidates for the ELPT which is a prerequisite for candidates applying for the CAAM Licensing B1 and B2 examination. The course is focussed on improving candidate's English proficiency and to consolidate candidate's knowledge on aircraft maintenance and regulators before sitting for their oral examination.

The intensive course includes the following skills:

- *Speaking* - describing maintenance procedures, reporting incidents, checking and clarifying information, etc
- *Listening* - comprehension of dialogues between engineers, technicians, pilots, etc
- *Reading* - comprehension of technical manuals, documentation, emails, etc
- *Writing* - writing reports, emails, completing forms and checklists, etc

Duration : 30 – 120 hours

Target Group: Engineers and Technicians

Course Delivery

- ➢ Lecturers
- ➢ Role Play
- ➢ Pre and Post Test inclusive

If you have been trying to get into 'the communication' that frequently takes place at your workplace and still failed after several attempts, you may want to consider attending the English for Working Professional (EWP) course. The EWP is designed to enhance your ability to speak and to boost your confidence to communicate effectively in English in a wide range of workplace situations. Participants will get the chance to practice ways to exchange information and opinion through the verbal and nonverbal interface. The EWP course is complemented with a segment on writing skills to enable participants to grasp the writing tips for business and general communication.

The intensive course includes the following skills:

Spoken
  i.   Handling group meetings
  ii.   Initiating Small talk
  iii. Say it right
Activities include: role play, group discussion, meeting and presentation

Writing
  i.   Professional vocabulary in writing
  ii.   Development of grammatical accuracy
Activities: business letters, emails and job application packages

Duration : 30 – 120 hours

Target Group: Working Professionals

Course Delivery

➢ Lecturers
➢ Activities
➢ Pre and Post Test inclusive

The English for Academic Purposes (EAP) course is designed to develop students' English language proficiency in a university/college context. The main emphasis is on improving students' skills and confidence in using English in order to fulfill the purposes such as, understanding and responding to spoken language, delivering the presentation in university setting, reading and writing the texts.

The intensive course includes the following skills:

A. **Academic Writing (**includes research writing and referencing skills)
B. **Academic reading (**includes vocabulary development and critical thinking skills)
C. **Academic Listening (**includes listening to various genres of listening practice**)**
D. **Academic Speaking (**includes simulation and role plays**)**

Duration : Minimum 120hours

Target Group: Undergraduates, Trainees

Course Delivery

➢ Lecturers
➢ Activities
➢ Pre and Post Test inclusive

Planning to study abroad? Not used to communicating in a multicultural environment. Then this course is the right choice for you. The ESL course is designed to teach a variety of language skills to non-native English speakers to encourage participants develop conversational and culturally appropriate language skills. The ESL course can help you develop your English-speaking listening, reading and writing skills. Further, the ESL course can be designed for college students/trainees who need to pass English language tests to pursue advanced education or for professionals who need specific English skills for their field. This course also promotes a student – centered environment and to fulfill the needs of non-native English students.

The intensive course includes the following skills:

1. **Speaking and Listening** (includes practice via role play, mock presentations and etc)
2. **Reading** (includes practice on various types of reading materials to enhance vocabulary development)
3. **Writing** (includes writing for academic and non-academic writing)

Duration : 60 – 150 hours

Target Group: University Students, International Students, Exchange Students.

Course Delivery

➢ Lecturers
➢ Activities
➢ Pre and Post Test inclusive